



Position: Senior Veterinary Technician/Hospital Manager
Reports To: Director of Veterinary Services
Exemption Status: Exempt (Salaried)

Position Summary:

Under the direct supervision of the Director of Veterinary Services, the Senior Veterinary Technician is responsible for the day-to-day operations of Loveland Living Planet Aquarium's Veterinary Services Department. This position works closely with Veterinary and Husbandry team members to facilitate operations related to the care and health of the Aquarium's living collection. This position will develop, implement and enforce policies and procedures relevant to the veterinary care of the collection. The Senior Veterinary Technician will schedule, assign and direct Veterinary Services personnel, including but not limited to, hiring, terminations, perform performance evaluations and corrective actions, when needed. This individual oversees the training of new staff in this department. This position performs essential job functions in accordance with the standards of accrediting and regulatory bodies, including the Association of Zoos and Aquariums (AZA), and the US Fish and Wildlife Service.

Essential Duties and Responsibilities:

This position bears primary responsibility for the daily function and operation of the Aquarium's Veterinary Services Department, including but not limited to:

- Coordinating between teams to facilitate scheduling of exams and clinical procedures.
- Providing veterinary technical support for clinical and diagnostic healthcare of an extremely diverse collection of zoo and aquarium animals.
- Working alongside veterinary and curatorial staff to ensure after-hours triage and technical support in the event of medical emergencies.
- Maintaining a clean and organized hospital including a stocked and up-to-date inventory of drugs and supplies, operational and well-maintained equipment, and a well-managed budget.
- Utilizing standard operating procedures and staff training to support operational best practices and ensure compliance with regulatory and accrediting directives.
- Ensuring accurate record keeping for all cases utilizing ZIMS, a web-based digital medical records system.
- Representing the department on committees, at taskforces, and at professional conferences as assigned.
- This job may entail on-call responsibilities.
- Other duties as assigned.

Qualifications

- A minimum 10 years proven experience in the veterinary field, including 5 years minimum in a supervisory capacity.
- Minimum 5 years of experience working with zoo, wildlife, and aquatic animals.
- Knowledge of aquatic species and relevant medical techniques a plus.
- Knowledge of concepts, principles and best practices of zoo record keeping methods, animal welfare, and collection management standards.
- Working knowledge of ZIMS.
- Possess excellent communication skills.
- Must be able to give and take direction: both verbally and written.
- Ability to multi-task as well as delegate.
- Must have the ability to work flexible hours, including weekdays, weekends, holidays and evenings. As a salaried position, the Senior Veterinary Technician is required to be available on an as needed basis.

Education Requirements and Technical Skills:

- Position requires a bachelor's degree or higher. Graduate of an AVMA-accredited veterinary technical program (CVT/LVT) preferred.
- A minimum of 5 years of supervisory experience in a zoological environment with a broad range of taxa including mammals, birds, reptiles, and aquatic species.

While this job description attempts to describe the essential functions of the position, it does not prescribe or restrict the tasks that may be assigned. It does not restrict management's right to assign or reassign duties or responsibilities to this job at any time. The overall work environment while performing this job includes exposure to weather conditions and the noise level is usually moderate. The employee is expected to adhere to all policies and to act as a role model in the adherence to the policies.